



OAK PARK RIVER FOREST

Infant Welfare Society

Sponsors of The Children's Clinic



Hosts Dick & Mary Anderson and Peggy & Steve Diamond

The Mary Anderson Nursing Fund (MANF) was created in 2007 to honor the past OPRF Infant Welfare Society President (2003-2007). The endowment has grown to over \$200,000 for nursing operations at the Clinic. The Fund contributed \$35,000 towards the reconfiguration of the Nurses' Station.

On May 9th, the IWS hosted an Open House to showcase our renovated space and replenish the Fund. Over 140 Clinic supporters attended the event, many of whom had never before stepped inside the Clinic. Thanks to a generous \$10,000 match from Mary and Dick Anderson and Peggy and Stephen Diamond, \$23,500 was raised for the MANF that evening.

For more information about the Mary Anderson Nursing Fund, call Development Director Naomi Tselepis at (708) 848-0528 ext. 240.

IWS Children's Clinic Has a New Look!

This March, the Clinic embarked on a 3-week construction project to redesign the reception area, reconfigure the Nurses' Station, and replace old, worn carpeting with vinyl composite tiles and industrial grade carpeting. The renovation was funded through a capital grant from the Westlake Health Foundation and a gift from the Mary Anderson Nursing Fund (see sidebar).

The new reception desk improves Clinic security by giving our receptionists clear sightlines of the waiting area and the front door and enhances patient privacy with a barrier for private conversation. The wall between two work rooms that make up the Nurses' Station has been eliminated, allowing traffic to flow more smoothly between the rooms, enlarging the work space, and providing our nurses and physicians with separate dedicated computer workstations. To improve patient privacy, the doorway to the public bathroom has been moved from the clinical area to the waiting area. Shiny new vinyl tiles line the clinical hallway and there is new carpeting in the waiting area. The renovations have created a more pleasant environment for both patients and staff.

If you haven't had a chance to see the changes to our physical space yet, stop by and take a peek. We'd love you to show you around!



Our newly renovated reception area

From the IWS President & Executive Director

Dear Friends,

There is a lot of speculation about how the Affordable Care Act (ACA) will change the delivery of health care to low-income children in Illinois. The ACA will increase access to health care for the 1.7 million uninsured individuals in Illinois. But most of Illinois' uninsured are adults: Illinois already offers medical and dental insurance for children in households below 133% of the Federal Poverty Line through the All Kids Medicaid program. What will change for Illinois children is the move to a managed care system for All Kids enrollees. As 50% of IWS Children's Clinic revenue comes from All Kids Medicaid, there is concern that managed care may increase the already enormous gap between the actual cost of health care and state reimbursement for that care. A larger gap will increase the need for more private funding, a daunting challenge in these times. Our Health Services Committee will continue to monitor the developments in this fast-changing environment. In the meantime, we remain committed to providing the highest quality affordable medical, dental, and behavioral health care to low-income children in our community. We hope you will join us in our mission to do just that.

IWS Children's Clinic FY 2013 Numbers

**3,240 Children Received Medical
and/or Dental Care**

2% increase in patients from FY 2012

10,464 Medical and/or Dental Visits

7% increase in visits from FY 2012

Jennifer GoodSmith
President
OPRF Infant Welfare Society

Elizabeth Lippitt
Executive Director
IWS Children's Clinic

Spring Appeal

This year's Spring Appeal raised \$41,440 for IWS Children's Clinic. We'd like to thank our matching donors – Dawn and Harmon Brown, Marion Street Cheese Market, Donna Myers and Aaron Lebovitz, Chatka and Anthony Ruggiero – a group of generous individuals and businesses who step up year after year to help the IWS raise unrestricted dollars for Clinic operations. We'd also like to acknowledge our stellar Spring Appeal Committee led by Spring Appeal Chair Jack Cleary -- Nina Allen, Sara Faust, Ruth McLaren, Mary Lou Noll, Joan Ormsby, Bill Planek, Lynn Winikates – and thank our Board and the members of the Resource Development Committee for volunteering their time for this important annual fundraising initiative.



Clinic to Transition to Electronic Medical Records

IWS Children's Clinic is going electronic!

No, we're not starting a rock band. Rather, we're getting ready to take the quantum leap from paper medical patient files to Electronic Medical Records (EMR).

EMR has become the hallmark of an efficient medical practice. EMR will improve how the Clinic handles patient paperwork through the elimination of paper charting; hand-filing and potential chart loss; electronic review of patient information;

The Meaningful Use of EMRs as Intended by US Government Incentives

- Improve Care Coordination
- Reduce Healthcare Disparities
- Improve Population & Public Health
- Engage Patients & Their Families
- Ensure Adequate Privacy & Security

immediate notification of completed diagnostics, labs and required follow-ups; reduction in medical and prescription errors; easy communication with other providers and pharmacies; more complete claims information; and overall improved flow of information between staff.

The federal government is pressing all medical facilities to roll out EMRs by 2015 or risk a reduction in their Medicaid reimbursement rates. Eighty percent of hospitals and more than half of all US health care providers now use EMRs.

"Electronic medical records will enhance both our patient and staff experience," according to Health Services Committee Chair Bobbie Gregg. "Our medical staff will have instant access to all of a patient's pertinent health information and we will be able to more easily track our indicators for quality of care."

The cost of staff training will be paid for through American Recovery and Reinvestment Act funds and the Oak Park Community Mental Health Board. A grant from the Mark Morton Memorial Fund will cover the cost of new electronic equipment required for EMR implementation.

IWS Children's Clinic & UIC School of Dentistry: A Partnership

Since 2005, IWS Children's Clinic has been one of the top Preceptor Sites for the University of Illinois at Chicago (UIC) School of Dentistry. Each year, up to 16 fourth year dental students from UIC rotate through our dental clinic. The benefit to the Clinic is significant: UIC dental students allowed the Clinic to provide an additional 1,662 visits in FY 2013. At the same time, the Clinic provides the students with valuable hands-on clinical experience in a public health setting with the hope that their positive experience in the Clinic will encourage them to pursue a career in public health dentistry. Our new Oral Health Director, Dr. Lynse Briney, our very first dental extern, is proof positive that exposure to public health dentistry works.

"The dentists at IWS Children's Clinic provide the very best care and expect us as students to rise to that level", said UIC dental student Kenneth Sawyer Negro. "They are encouraging and enthusiastic about every aspect of their job. This rotation inspired me to seek out opportunities to serve underserved children once I have graduated and begun practicing."



Dr. Briney with UIC & visiting dental students from Glasgow, England during Summer '13

"The IWS Children's Clinic has had a profound effect on our dental students. The rotation to IWS Children's Clinic is among the most sought after. Several students have decided to pursue the specialty of pediatric dentistry based on their rotation at IWS Children's Clinic. We cherish this partnership"

- Dr. Caswell Evans, UIC Dental Director

Donor Spotlight: Penny Egerter

How did you originally get involved as a member of the Infant Welfare Society?

My good friend who lived across the street was a member, and she encouraged me to join. That was 1965 and I haven't stopped being active since.

It was so different being an Infant Welfare Society member back then. Circle members each had something specific they did for the Clinic to raise money. We sold Christmas Cards, held brunches, hosted bridge afternoons, skating parties...back then the Clinic really had no other funds coming in.

Which IWS effort have you been involved in that you are most proud of?

I love being involved with our IWS room at the Economy Shop. It's my life. I would never have been able to do it without Janet Debits and Pat McNally. The Showcase Homes were another favorite of mine.



Penny Egerter, OPRF IWS member and supporter

Why have you chosen to make a planned gift to OPRF IWS?

When I started out as a member, I was a young mother of 4. I have seen the Clinic grow to serve an ever increasing number of underprivileged children - that means the world to me. My dedication to the IWS Clinic has rubbed off on my children who are donors as well.

Please consider including the OPRF Infant Welfare Society among your estate plan beneficiaries. If you have already done so, let us know so we can thank you during your lifetime. Contact Naomi Tselepis, Development Director at (708) 848-0528 ext. 240.

Leadership Development at the Clinic

This April, IWS Children's Clinic received a capacity building grant from the Community Memorial Foundation, a longtime and generous Clinic supporter. The purpose of the grant is to help the Clinic identify and develop emerging leaders on the Clinic staff and incorporate leadership development into our management and governance practices. The process is being facilitated

by Bridgespan, a management consulting firm hired by the Foundation, and involves the entire senior staff. The end product, a staff leadership development plan, will help prepare the Clinic for future senior staff transitions. The Clinic is grateful to the Community Memorial Foundation for providing financial support for this initiative.

Clinic Staff Highlights

Jacquelyn Hernandez Carson, LCSW, is the new staff therapist.

Clinic nurse practitioner **Darla DeWolff** received her doctorate in Nursing.

Betty Alanis has been promoted to Director of Office & Information Services.

PATIENT SATISFACTION SURVEY

For two weeks during the month of July, we asked the parents of our medical patients to complete a Patient Satisfaction Survey in English or Spanish and 72 responded. The results were overwhelmingly positive: almost all of the responses were 5s (great) with a handful of 4s (good). We were pleased but not surprised that most of the responses to the question "What do you like best about the Clinic?" were about our staff:

"The staff is great with my kid. Really makes her feel comfortable."

"I love this clinic and the friendly staff."

"The staff are all very professional and friendly."

"The one-on-one care is awesome."

"My children, who are often socially shy, feel comfortable with (everyone on) the staff, from the (reception) desk to the examining room."



We also received quite a few positive comments about the breadth of the services we offer and the pleasant atmosphere of our physical space:

"It has counseling for kids who have ADHD."

"Medical and dental all in one clinic."

"When you walk in, you feel comfortable. Nice environment."



We couldn't agree more with our very favorite comment:

"I love everything about the IWS Children's Clinic!"



THANK YOU!

A special thank you to all of our sponsors for their generous support!

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TEE IT UP FORE KIDS Golf Outing

On June 17th, the Oak Park River Forest Infant Welfare Society hosted their second annual Tee it Up Fore Kids Golf Outing at Ruffled Feather's Golf Club in Lemont. The event raised \$52,500 for the Clinic, an increase of \$17,500 from last year's inaugural event. Brett Samuels chaired the event again this year with Circles 2, 4, and 41 taking on major leadership responsibilities. IWS Children's Clinic staff seized the opportunity to educate golfers on the

work of the clinic while they waited to tee off at Hole 10. A big shout out to our sponsors (see side bar), our golfers and members of IWS for making this year's event the most successful yet. "It was amazing to see so many IWS members get involved and that made all the difference," remarked Ms. Samuels.

Can't wait to get back on the green? Sorry you missed all the fun? Mark your calendars for next year's 3rd Annual TEE IT UP FORE KIDS - June 16th!



Brett Samuels, chair & Elizabeth Lippitt, Executive Director kick off the second annual Tee It Up Fore Golf



Golfers watch friends "Putt for Gold"



Golfers on the putting green at Ruffled Feathers



Dr. Briney, Oral Health Director, and Dr. Baskin share clinic impact stories on hole #10



Members of IWS Circle 41 measure the helicopter golf ball drop.



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15th Annual

OAK PARK RIVER FOREST
INFANT WELFARE SOCIETY

Holiday Housewalk & Market 2013

Sugar Plum Market Preview Party

Thursday, December 5th

Holiday Housewalk & Market

Friday, December 6th, &
Saturday, December 7th

MARK YOUR CALENDARS FOR THE 15TH ANNUAL OPRF INFANT WELFARE SOCIETY HOLIDAY HOUSEWALK & MARKET BENEFITTING IWS CHILDREN'S CLINIC.

The housewalk features five beautifully decorated homes in Oak Park and River Forest all decked out for the holidays. The Holiday Market offers a unique shopping experience featuring more than 30 juried artisan vendors with "one of a kind" gifts. New this year - the Market and check-in location will be at the River Forest Community Center.

Tickets for the Housewalk and Market are \$40 in advance, \$45 at the door, and \$30 for seniors. Advance pricing tickets are available until December 3 online at www.childrenscliniciws.org or at the following local vendors; Camille et Famille in Forest Park, Geppetos Toy Box and Careful Peach in Oak Park, and Tulipia Floral Design in River Forest.

This event benefits IWS Children's Clinic—a clinic that provides medical, dental and behavioral health care to over 3,200 children whose families cannot afford the costs of private care.

For more information and for tickets please visit www.childrenscliniciws.org or call (708) 848-0528 ext. 300.

Share the Spirit!